

Nochex Payment Module

osCommerce

*A step by step guide to integrating Nochex with
your website*

*All the information you need to be up and running
with your account*

IMPORTANT

Customers are always recommended to back up their code before making any significant changes, such as the ones detailed in this document.

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Introduction to Nochex

About Nochex

Nochex is a UK based, independently-owned provider of secure online payment solutions. Established in 1999, the company's payment system is now installed on thousands of websites and integrated into a significant number of software packages.

Nochex' account holders can accept e-money online payments without the need for an expensive internet merchant bank account or payment gateway. By replacing two costly services with an all-in-one e-Money account, backed up by friendly and responsive customer services, Nochex' customers can put all their efforts into building their online businesses.

The Nochex system allows account holders to accept the following credit and debit cards:



Setting up Nochex as a Payment Option

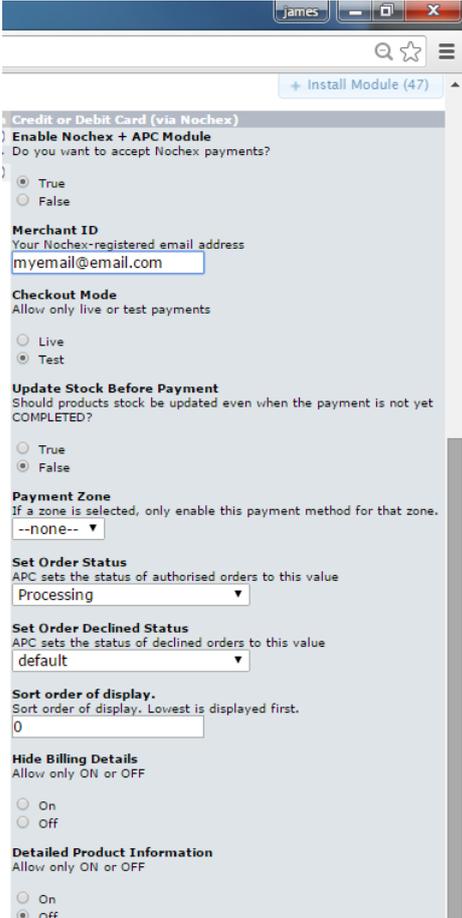
- With the Nochex payments module installed you can not only accept credit card payments but also Nochex members can pay using their Nochex account.
- Customers don't even need a Nochex account to make payments through Nochex making it quick and easy for customers to make payments.
- Nochex uses anti-fraud protection like 3D Secure – the leading “Internet Authentication Protocol” designed by Visa and MasterCard, to ensure your customers can make payments in confidence.
- Emails are sent directly from Nochex giving payment confirmation both to the customer and the seller.

The installation instructions below explain how to setup Nochex as a payment option in osCommerce.

Nochex Installation Instructions

IMPORTANT - Customers are always recommended to back up their code before making any significant changes, such as the ones detailed in this document.

1. Firstly make sure you have osCommerce setup, and download the latest Nochex module files, which can be located [here](#).
2. Extract the Nochex_Module_osCommerce folder, and copy the files from the extracted folder to the corresponding folders on your webserver. You can use FTP or a File Manager for this process.
3. Login to your osCommerce admin. Go to Modules> Payment, and then select Install Module.
4. After the module has installed click Edit on the Nochex Module
5. Complete the form as shown on the right with your details
 - A. Change the Checkout Mode to test in order to complete test transactions. Make sure to change this back to Live in order to accept live transactions
6. Save all changes
7. Finally go through the checkout process to ensure the Nochex plugin has been integrated correctly



The screenshot shows the configuration page for the 'Credit or Debit Card (via Nochex)' module in the osCommerce admin interface. The form is titled 'Enable Nochex + APC Module' and includes the following fields and options:

- Do you want to accept Nochex payments?**
 - True
 - False
- Merchant ID**
Your Nochex-registered email address
- Checkout Mode**
Allow only live or test payments
 - Live
 - Test
- Update Stock Before Payment**
Should products stock be updated even when the payment is not yet COMPLETED?
 - True
 - False
- Payment Zone**
If a zone is selected, only enable this payment method for that zone.
- Set Order Status**
APC sets the status of authorised orders to this value
- Set Order Declined Status**
APC sets the status of declined orders to this value
- Sort order of display.**
Sort order of display. Lowest is displayed first.
- Hide Billing Details**
Allow only ON or OFF
 - On
 - Off
- Detailed Product Information**
Allow only ON or OFF
 - On
 - Off

Debugging and Troubleshooting

Problem

I have successfully installed the Nochex plugin and gone through the checkout process. An order has been created but doesn't look to have been updated.

Solution

You may not have the Callback feature activated on your Nochex Account, please contact your account manager or raise a [support ticket](#) with details of the problem and require the callback feature activating.

Problem

I have successfully installed the Nochex plugin and gone through the checkout process but receive an error message merchant ID / email address doesn't exist.

Solution

Go to your Nochex plugin settings and check you have entered the correct email address / merchant ID. If you are having issues raise a [support ticket](#).

Still experiencing problems with your integrations?

Please [open](#) a support ticket with details of your issues, the version of your osCommerce plugin so we can help to resolve your integration problems.