

## Nochex Payment Module

### *osCommerce*

*A step by step guide to integrating Nochex with  
your website*

*All the information you need to be up and running  
with your account*

**IMPORTANT**

Customers are always recommended to back up their code before making any significant changes, such as the ones detailed in this document.

## Table of Contents

<b>Introduction to Nochex.....</b>	<b>2</b>
About Nochex .....	2
<b>Setting up Nochex as a Payment Option .....</b>	<b>3</b>
<b>Nochex Installation Instructions.....</b>	<b>4</b>
<b>Debugging and Troubleshooting .....</b>	<b>5</b>
Problem.....	5
Solution .....	5
Problem.....	5
Solution .....	5
Problem.....	5
Solution .....	5
<b>Still experiencing problems with your integrations? .....</b>	<b>5</b>

## Introduction to Nochex

### About Nochex

Nochex is a UK based, independently-owned provider of secure online payment solutions. Established in 1999, the company's payment system is now installed on thousands of websites and integrated into a significant number of software packages.

Nochex' account holders can accept e-money online payments without the need for an expensive internet merchant bank account or payment gateway. By replacing two costly services with an all-in-one e-Money account, backed up by friendly and responsive customer services, Nochex' customers can put all their efforts into building their online businesses.

The Nochex system allows account holders to accept the following credit and debit cards:



## Setting up Nochex as a Payment Option

- With the Nochex payments module installed you can not only accept credit card payments but also Nochex members can pay using their Nochex account.
- Customers don't even need a Nochex account to make payments through Nochex making it quick and easy for customers to make payments.
- Nochex uses anti-fraud protection like 3D Secure – the leading “Internet Authentication Protocol” designed by Visa and MasterCard, to ensure your customers can make payments in confidence.
- Emails are sent directly from Nochex giving payment confirmation both to the customer and the seller.

The installation instructions below explain how to setup Nochex as a payment option in osCommerce.

# Nochex Installation Instructions

**IMPORTANT** - Customers are always recommended to back up their code before making any significant changes, such as the ones detailed in this document.

1. Firstly make sure you have osCommerce setup, and download the latest Nochex module files, which can be located [here](#).
2. Extract the Nochex\_Module\_osCommerce folder, and copy the files from the extracted folder to the corresponding folders on your webserver. You can use FTP or a File Manager for this process.
3. Login to your osCommerce admin. Go to Modules> Payment, and select install module.
4. Locate 'Credit or Debit Card (via Nochex)' and press install module.
5. After the module has installed click Edit on the Nochex Module
6. Complete the form as shown on the right with your details
  - A. Change the Checkout Mode to test in order to complete test transactions. Make sure to change this back to Live in order to accept live transactions
7. Save all changes
8. Finally go through the checkout process to ensure the Nochex plugin has been integrated correctly

The screenshot shows the configuration page for the 'Credit or Debit Card (via Nochex)' module in an osCommerce admin interface. The page title is 'Credit or Debit Card (via Nochex)'. The main heading is 'Enable Nochex + APC Module'. Below this, there are several sections with radio buttons and input fields:

- Enable Nochex + APC Module:** A section with the question 'Do you want to accept Nochex payments?' and two radio buttons: 'True' (selected) and 'False'.
- Merchant ID:** A label 'Your Nochex-registered email address' followed by a text input field containing 'myemail@email.com'.
- Checkout Mode:** A label 'Allow only live or test payments' followed by two radio buttons: 'Live' and 'Test' (selected).
- Update Stock Before Payment:** A label 'Should products stock be updated even when the payment is not yet COMPLETED?' followed by two radio buttons: 'True' and 'False' (selected).
- Payment Zone:** A label 'If a zone is selected, only enable this payment method for that zone.' followed by a dropdown menu showing '--none--'.
- Set Order Status:** A label 'APC sets the status of authorised orders to this value' followed by a dropdown menu showing 'Processing'.
- Set Order Declined Status:** A label 'APC sets the status of declined orders to this value' followed by a dropdown menu showing 'default'.
- Sort order of display:** A label 'Sort order of display. Lowest is displayed first.' followed by a text input field containing '0'.
- Hide Billing Details:** A label 'Allow only ON or OFF' followed by two radio buttons: 'On' and 'Off' (selected).
- Detailed Product Information:** A label 'Allow only ON or OFF' followed by two radio buttons: 'On' and 'off' (selected).

## Debugging and Troubleshooting

### Problem

I have successfully installed the Nochex plugin and gone through the checkout process. An order has been created but doesn't look to have been updated.

### Solution

You may not have the Callback feature activated on your Nochex Account, please contact your account manager or raise a [support ticket](#) with details of the problem and require the callback feature activating.

### Problem

I have successfully installed the Nochex plugin and gone through the checkout process but receive an error message merchant ID / email address doesn't exist.

### Solution

Go to your Nochex plugin settings and check you have entered the correct email address / merchant ID. If you are having issues raise a [support ticket](#).

### Problem

I have installed the Nochex module onto my website, but I don't have the full list options shown in the guide.

### Solution

Go to Modules > Payment and make sure the module you installed is 'Credit or Debit Card (via Nochex)'. If the installed module is simply titled Nochex this is the wrong module.

If 'Credit or Debit Card (via Nochex)' does not exist in your list of modules you can install, ensure you have completed steps 1-2 correctly. If you are having issues raise a [support ticket](#).

## Still experiencing problems with your integrations?

Please [open](#) a support ticket with details of your issues, the version of your osCommerce plugin so we can help to resolve your integration problems.