

#### Nochex Payment Module thirty bees

A step by step guide to integrating Nochex with your website

All the information you need to be up and running with your account

Version 1.2 Updated July 2022



IMPORTANT

Customers are always recommended to back up their code before making any significant changes, such as the ones detailed in this document.

# **Table of Contents**

Introduction to Nochex	2
About Nochex	2
Setting up Nochex as a Payment Option	3
Nochex Installation Instructions	4
Debugging and Troubleshooting	7
"Why is my Nochex payment page not showing?"	7
Still experiencing problems?	7



## **Introduction to Nochex**

#### **About Nochex**

Nochex is a UK based, independently-owned provider of secure online payment solutions. Established in 1999, the company's payment system is now installed on thousands of websites and integrated into a significant number of software packages.

Nochex' account holders can accept e-money online payments without the need for an expensive internet merchant bank account or payment gateway. By replacing two costly services with an all-inone e-Money account, backed up by friendly and responsive customer services, Nochex' customers can put all their efforts into building their online businesses.

The Nochex system allows account holders to accept the following credit and debit cards:





## **Setting up Nochex as a Payment Option**

- With the Nochex payments module installed you can not only accept credit card payments but also Nochex members can pay using their Nochex account.
- Customers don't even need a Nochex account to make payments through Nochex making it quick and easy for customers to make payments.
- Nochex uses anti-fraud protection like 3D Secure the leading "Internet Authentication Protocol" designed by Visa and MasterCard, to ensure your customers can make payments in confidence.
- Emails are sent directly from Nochex giving payment confirmation both to the customer and the seller.

The installation instructions below explain how to setup Nochex as a payment option in thirty bees.



## **Nochex Installation Instructions**

IMPORTANT - Customers are always recommended to back up their code before making any significant changes, such as the ones detailed in this document.

- 1. Firstly make sure you have downloaded the latest module files located here
- 2. Next, Login to your thirty bees admin page.

thirty bees 10.4 No	ochexTest 😤 🛓 🖉 🖉 Quick Access	-				
Q ▼ Search	Dashboard Dashboard					
Dashboard						
Catalog						
<b>Orders</b>						
Customers	Day Month Year Day-1 Month-1 Year-1					
Price Rules						
<ul> <li>Modules and Services</li> </ul>	O ACTIVITY OVERVIEW	\$ C	LILI DASHBOARD			
Shipping	Online Visitors	43	Sales	Orders	Cart Value	Visits
Localization	in the last 30 minutes		£710,669.00 tax excl.	5,642	£125.96 tax excl.	320,510
Preferences	Active Shopping Carts	4				

3. Select Modules and Services > Add a New Module

cTest 📌 🛓 🖉 🔤 🛛 Quick	Access -			My shop	James Lugton	- 2 -
Modules and Services List of modules				C	0	0
			c	Check for update	Add a new module	
Bank wire: Account owner and account	details must be configured before using this module.					×
Installed Modules	Uisabled	Nodules	C Modules to update		ź	C

4. Once Add a New Module section shows, Press Choose a file, and locate your Nochex Gateway Plugin

Organize	ew folder	
<ul> <li>★ Favorites</li> <li>Desktop</li> <li>Downloads</li> <li>Recent Places</li> <li>include</li> <li>⇒ Libraries</li> <li>&gt; ⊡ Documents</li> <li>&gt; Music</li> <li>&gt; ⊇ Pictures</li> <li>&gt; ☑ Videos</li> </ul>	S E	No preview available.
	File name: Thirtybees_Nochex_Module.zip	



5. Press Upload Module to add the module to your thirty bees store.

#### 6. Press the Install button

≣N	E MODULES LIST					
	Q Search		Filter by Insta	ilied & Not Installed V Enabled & Disabled V	Authors All authors T	
	Favorites			Payments and Gateways	1	
		2		Nochex APC Module v1 - by Nochex Accept payments by Nochex		🕂 Install 👻
	Administration (11		bulk actions 🗸			

Nachar ADO Madul

7. Once installed, complete the necessary information fields:

(Required field) Nochex Merchant ID/ Email Address: This is your Nochex Merchant ID email address e.g. test@test.com or a Nochex ID e.g. test\_ID.

(Optional field) Test Mode: This is an option to test that the module/system works.

Note: Leave unselected if you want to make live transactions.

**(Optional field)** Hide Billing Details: This is an option if you choose to hide billing details.

lochex APC Module		
Settings updated		
Noch=x > Pay see	curely with	
VISA V		
his module allows you to accept pa	ryments by Nochex (APC Method).	
the client chooses this payment mode	e, the order will change its status once a posit	tive confirmation is recieved from nochex server
Account details		
Please specify your Nochex account	details.	
Nochex Merchant ID / Email Address	3	Nochex Merchant ID / Email Address, This is your Nochex Merchant ID, e
Test Mode		Test Mode, if the Test mode option has been selected, the system will be in
Hide Billing Details	•	Hide Billing Details, If the Hide Billing Details option has been checked the customers to see billing details.
Debug		Debug, if the Debug option has been selected, details of the module will be nochex module which can be found somewhere like: www.test.com/prestas dont want to record data about the system.
Detailed Product Information		
Postage	0	

**(Optional field)** Debug: This option allows the module to record information about the module and orders, which can help with detecting problems.

(Optional field) Detailed Product Information: Show a detailed product list to your Nochex payment page.

**(Optional field)** Postage: Display the postage amount separately from the total on your Nochex payment page.

**(Optional field)** Callback: if you enable this option please contact Nochex support so we can enable this on your account.



- 8. Once you have entered your details, press the update settings button.
- 9. Finally go to your shop and test to make sure the Nochex Payment Gateway has been setup correctly as well as orders showing correctly.



#### **Debugging and Troubleshooting**

#### "Why is my Nochex payment page not showing?"

Please check the details you have entered in Step 7 of the Installation instructions to make sure all correct, and you have entered your registered Nochex Merchant ID / Email address in the configuration form.

### **Still experiencing problems?**

Please <u>open</u> a support ticket with details of your issues, the version of your thirty bees plugin so we can help to resolve your integration problems.

