

Nochex Payment Module

Abantecart

A step by step guide to integrating Nochex with your website

All the information you need to be up and running with your account

IMPORTANT

Customers are always recommended to back up their code before making any significant changes, such as the ones detailed in this document.

Table of Contents

Introduction to Nochex and the Payments Pages	2
About Nochex	2
Setting up Nochex as a Payment Option	3
Nochex Installation Instructions	4
Debugging and Troubleshooting	6
"Why is my Nochex payment page not showing?"	6
No orders shown in my shopping cart	6
Still experiencing problems with your integrations?	6



Introduction to Nochex

About Nochex

Nochex is a UK based, independently-owned provider of secure online payment solutions. Established in 1999, the company's payment system is now installed on thousands of websites and integrated into a significant number of software packages.

Nochex' account holders can accept e-money online payments without the need for an expensive internet merchant bank account or payment gateway. By replacing two costly services with an all-in-one e-Money account, backed up by friendly and responsive customer services, Nochex' customers can put all their efforts into building their online businesses.

The Nochex system allows account holders to accept the following credit and debit cards:













Setting up Nochex as a Payment Option

- With the Nochex payments module installed you can not only accept credit card payments but also Nochex members can pay using their Nochex account.
- Customers don't even need a Nochex account to make payments through Nochex making it quick and easy for customers to make payments.
- Nochex uses anti-fraud protection like 3D Secure the leading "Internet Authentication Protocol" designed by Visa and MasterCard, to ensure your customers can make payments in confidence.
- Emails are sent directly from Nochex giving payment confirmation both to the customer and the seller.

The installation instructions below explain how to setup Nochex as a payment option in Abantecart.



Nochex Installation Instructions

IMPORTANT - Customers are always recommended to back up their code before making any significant changes, such as the ones detailed in this document.

- 1. Firstly make sure you have downloaded the latest module files, which can be found here.
- 2. Extract the 'Nochex_Module_Abantecart' zipped folder.
- 3. Go to your webserver, where your website files are contained, which can be done by using a file manager or ftp.
- 4. Locate the extensions folder, which can be found somewhere like: www.test.com/abantecart/extensions/
- 5. Place the 'Nochex' folder and the contents of the Nochex folder, which can be found in the extracted 'Nochex_Module_Abantecart' folder into the extensions folder.
- 6. Login to your Abantecart admin panel, and go to the Extensions -> Payment section.



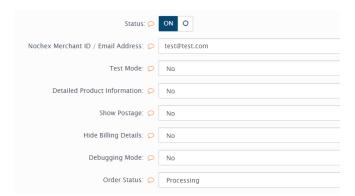
7. Look for the Nochex module, and Press Install.



- 8. Once installed, the module settings form will appear. Now fill out the necessary information in the fields, once a field has been filled out, press save:
- (Required field) Nochex Account: This is your Nochex Merchant ID email address e.g. <u>test@test.com</u> or a Nochex ID e.g. test_ID.
- (Optional field) Test Mode: This is an option to test that the module/system works.

Note: Set the selection to no if you want to make live transactions.

- (Optional field) Detailed Product Information: This
 option allows the module to show a more detailed
 overview of the products on the payment page.
- (Optional field) Show postage: This option allows the module to show the postage about on the payment page.
- (Optional field) Hide Billing Details: This is an option if you choose to hide billing details.
- **(Optional field)** Debugging Mode: This option allows the module to record information about the module, which can be used for detecting problems with the module.
- (Optional field) Order Status: Select the status the module will set orders to upon a successful transaction.
- 9. After all the fields have been entered, Switch the status from off to on, and press save.
- 10. Finally, go through the shopping process and test that the Nochex module is working correctly.





Debugging and Troubleshooting

- 1. Go to your web server, where your Abantecart files are located.
- 2. Search the files for a file called Nochex_debug.txt which can be found somewhere like: www.test.com/abantecart/extensions/nochex_nochex_debug.txt
- 3. Once located. Open the file which will contain information in regards to the system and all the order information.
- 4. If any information missing or there's a problem with the system, details will be recorded in this file.

"Why is my Nochex payment page not showing?"

Please check the details you have entered in Step 8 of the Installation instructions to make sure all correct.

No orders shown in my shopping cart

Check your debug file to see if any errors have occurred in relation to our Nochex module, and go through the installation instructions to make sure your module has been setup correctly and not missing any files.

Still experiencing problems with your integrations?

Please <u>open</u> a support ticket with details of your issues, the version of your Abantecart plugin so we can help to resolve your integration problems.

